

N.H. P.U.C. NO. ____3____ TELEPHONE

BRETTON WOODS TELEPHONE COMPANY

TARIFF

FOR

Telephone Service

IN

The State of New Hampshire

Authorized by NHPUC Order NO. 19,929 in Case No. Dr 89-182 dated August 31, 1990.

Edward Han

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DEFINITIONS OF TERMS

Listed below are definitions of various terms used in the tariff, or in common use in the telephone business.

Accessories

Devices, other than customer-provided terminal equipment or communication systems, which are mechanically attached to, or used with, the facilities furnished by the Telephone Company and which are independent of, and not electronically, acoustically or inductively connected to, the conductors in the communications path of the telephone system.

Additional Listing

A listing which is in addition to the initial or joint user listing provided with the customer's service. The listing provided with auxiliary line service.

Authorized User

The term "Authorized User", as used in connection with exchange service, denotes those individuals authorized by the Telephone Company to use a customer's telephone service. It includes the members of his household, employees or agents of the customer, residential tenants of hotels, clubs etc., and joint users as arranged for.

The term "Authorized User", as used in connection with private line service, denotes a person, firm or corporation designated by the customer and authorized by the Telephone Company to use the customer's service.

Baud

The term "Baud" denotes a unit of signaling speed. It is the reciprocal of the time duration in seconds of the shortest signal element (mark or space) within a code signal. The speed in bauds is the number of signal elements per second.

Bridging Connection

The term "Bridging Connection" as used in connection with series 6000 channels indicates amplifying equipment and services required to connect a station or an interexchange channel serving a station, at an intermediate point on an interexchange network or to connect an additional station as a terminal point.

Building

A structure under one roof; also two or more such structures where (a) such structures directly adjoin each other, being separated only by a building wall; or (b) such structures are connected by a completely enclosed passageway designed for and used primarily as the regular route for foot travel between the structures, and which passageway is also suitable for the installation and maintenance therein of interior telephone facilities; and (c) the major portion of the structures are occupied by the same customer.

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DEFINITIONS OF TERMS (Cont'd)

Carrying Plant or Supporting Plant

Poles or conduit (including trenching) required for cable or wire facilities. In some instances tree hitches are considered to be carrying plant.

Central Office Switched System

A switching unit in a telephone system, providing service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting lines. More than one central office may be located in the same building.

Central Office Building

A building containing one or more central offices. There may be more than one central office building in an exchange and one central office building may serve more than one exchange.

Central Office Line

A main telephone exchange service or trunk line.

Channel

A path furnished by the Telephone Company between two or more points, suitable for the purpose furnished and derived in such manner as the Telephone Company may elect. A single pair or wires may be used to provide more than one channel. A channel may be provided, in whole or in part, by cable, wire or radio.

Circuit

As generally used herein, a circuit is a channel.

Class of Service

The method of charging for local messages, namely unlimited, measured or semi-public.

Coin Telephone Service

A telephone exchange service equipped with a telephone having a device for collecting money in payment of telephone messages and used in connection with pay telephone line service.

DEFINITION OF TERMS

Communications Systems

The term "Communications Systems", as used in connection with exchange service, denotes channels and other facilities which are capable, when not connected to exchange, message toll telephone or WATS service, of communication between customer-provided terminal equipment or between Telephone Company stations.

The term "Communications Systems", as used in connection with private line service, denotes channels and other facilities which are capable, when not connected to private line services, of communication between customer-provided terminal equipment or Telephone Company stations.

Connecting Arrangement

The term "Connecting Arrangement" denotes the equipment provided by the Telephone Company to accomplish the direct connection of customer-provided facilities with the facilities of the Telephone Company, or the direct connections of Telephone Company facilities.

Connections

Acoustic Connection - A connection made by sound.

Direct Connection - A physical connection of the conductors in the communications path of the telephone system.

Inductive Connection - A connection made by using the electro-magnetic field generated by a telephone.

Customer

An individual, partnership, association, or corporation, cooperative marketing association, tenant, governmental unit, or a subdivision of a municipality, or the State of New Hampshire, that arranges for service and is responsible for the payment of charges and compliance with the rules and regulations of the Telephone Company.

Customer-Provided Terminal Equipment

Devices, Apparatus and their associated wiring, provided by a customer which do not constitute a communications system and which, when connected to the communications path of the telephone system, are so connected either electrically, acoustically or inductively.

Data-Access Arrangement

A protective connecting arrangement for use with the network control signaling unit, or, in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to determine compliance with appropriate network protection criteria.

• Filed in compliance with the Puc Rules 1200
adopted in DRM 93-221 on May 13, 1996

DEFINITIONS OF TERMS

Duplex Service

Service which provides for simultaneous transmission in both directions. It is generally referred to in connection with private line channels.

Enhanced Digital Service (Centrex)

1. A service arrangement of dial switching equipment and facilities which permits completion of inward and outward local and long distance calls from telephone stations of the system without intermediate handling by the Centrex Service attendant.
2. Classification of Telephones
 - a. Unrestricted main telephones
 - b. Partially restricted main telephones
 - c. Restricted main telephones
 - d. Extension telephones
3. Principal premises
4. Satellite Centrex Service
5. Centrex key number lines

Exchange

A geographical unit established for the administration of communication service in a specified area. It generally consists of one or more central offices together with the associated plant used in furnishing communication service within that area.

Exchange Area

The territory serviced by an exchange.

Exchange Service

The furnishing of central office line facilities to provide for telephone communications within the local service calling area on a measured, unlimited or semi-public service basis in accordance with the rates and regulations of the Tariff.

DEFINITIONS OF TERMS

Extension Line

A private line channel to provide extension telephone service, in connection with main telephone exchange and private branch exchange telephone service, to locations not in the same building as the main telephone exchange service or PBX attendant's switchboard position.

Extension Telephone

An additional telephone connected to the same channel as the main telephone and having the same telephone or PBX branch number as the main telephone.

Foreign Exchange Service

Exchange service furnished from an exchange other than that normally serving the area in which the customer is located.

General Cable Distributing Plant

The cable provided primarily to distribute local exchange service to the general public.

General Distributing Plant

The carrying plant and associated wire or cable which provides service to the general public within an exchange.

Grade of Service

The grade of service (as distinguished from class of service) is determined by the number of parties which a main telephone line is intended to serve.

Half-Duplex Service

Service which provides for transmission alternately in either direction, or for transmission in one direction only.

Highway Construction

Construction generally located along a public way or construction on a private way to service more than one customer.

Initial Charge

See "Installation Charge".

Installation Charge

A non-recurring charge applying to the provision of certain items of service, equipment or facilities as distinguished from the service connection charge

DEFINITIONS OF TERMS

Installation Charge (Continued)

applicable for the establishment of telephone service. The installation charge is sometimes called an "initial charge".

Intercommunication

Communication (1) over interior lines of a key telephone system or (2) communication between PBX or Centrex system telephones.

Interexchange Channel

A communications path which interconnects exchanges.

Intraexchange Channel

A communications path which interconnects points within an exchange.

Joint User

The term "Joint User", as used in connection with exchange service, denotes a corporation, association, partnership or individual whose telephone needs are not sufficient to warrant the provision of separate service, and who is permitted to use the service of another. The joint user must be located in the same room or suite of rooms as the customer.

The term, "Joint User", as used in connection with private line service, denotes a person, firm or corporation not on the same premises as the customer and designated by the customer as a user of a private line service of the customer and to whom a portion of the charge for the service will be billed under a joint user arrangement.

Key Pulsing

A method of dialing by depressing button type keys on a line arranged for normal rotary dialing.

Local Channel

A communication path within an exchange connecting a customer's premises with an interexchange channel.

Main Telephone

A telephone directly connected to the central office switching equipment by an individual or party line circuit or, in the case of PBX and Centrex service, a PBX or Centrex telephone directly connected to the PBX and Centrex switching equipment by an individual line circuit. Additional telephones beyond the main telephone are considered extension telephones.

DEFINITIONS OF TERMS

Maximum Termination Liability

A liability assumed by a customer for certain equipment or service for which a minimum service period in excess of one month applies.

Message

A completed communication between two telephone numbers. Messages may be classified as follows:

Local Message - A message between telephones where the called telephone is within the unlimited or message unit calling area of the calling telephone.

Toll Message (Long Distance Message) - A message between telephones in different local calling areas for which a message toll service charge applies.

Minimum Service Period

A stated length of time which a customer is expected to retain service at a specified location.

Move

The relocation, on the same premises, of equipment and wiring associated with a customer's service.

Network Access Line

The exchange line from the serving central office terminating directly at the customer-provided communications system.

Network Control Signaling

The transmission of signals used in the exchange and message toll telephone system, which perform functions such as supervision (control, status, and charging signals) address signaling (e.g., dialing), calling and called number identification, and other audible tone signals to control the operation of transmission and switching systems within the telephone network.

Network Control Signaling Unit

The terminal equipment furnished, installed and maintained by the Telephone Company for the provision of network control signaling. It may be a specialized unit, or have its functions performable in a non-key or key telephone, or in a private branch exchange switchboard.

Normal Types of Construction

The term used to refer to aerial or underground construction.

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DEFINITIONS OF TERMS (Cont'd)

Pay Telephone Line Service

Pay Telephone Line exchange service is one-party exchange service for use by pay telephone providers, location owners and interexchange carriers and is furnished solely for connection with coin, coinless, or combination coin/coinless pay telephone equipment to the Telephone Company's network.

Premise Wire

All wire within a customer's premises located beyond the network demarcation point.

Premises

All space in the same building in which one customer has the right of occupancy to the exclusion of others or shares the right of occupancy with others and all space in different buildings on the same continuous property provided such buildings are occupied solely by one customer.

Private Branch Exchange (PBX) System

An arrangement of switching equipment consisting of a manually operated attendant's position or console, or dial switching apparatus, or both, with connecting central office and PBX telephones and lines.

Private Line Service

The channels or the channels and equipment furnished to a customer for communication between specified locations.

Private Property Construction

Construction on private property to serve one customer.

Rate Center

A specified geographical location within an exchange area from which mileage measurements are determined for the application of message toll rates and private line interexchange mileage rates.

Restoral of Service

The return to active service following a period of temporary interruption for non-payment of bills, provided this return occurs prior to discontinuance of the service.

DEFINITIONS OF TERMS (Cont'd)

Same Continuous Property

A continuous plot of ground occupied by one customer, or continuous plots of ground which are occupied by the one customer, the plot or plots being within the same exchange. When a customer owns (or leases) and is the sole occupant of properties on both sides of a street, alley or railroad right-of-way, which properties otherwise would constitute a continuous plot, such properties shall be considered as constituting the same continuous property if such supporting structures as are required for the wire facilities between the properties are customer-owned, either built by the Customer or built by the Company at the Customer's expense.

Secretarial Service

An arrangement of telephone service to be furnished at Secretarial Answering Bureau locations where the termination of a Customer's line will not be in a Secretarial Service Board.

Secretarial Service Equipment

An arrangement of terminal equipment permitting the answering at one location of calls to main telephone lines of different customers at such times as these lines are unattended.

Service Connection Charge (SCC)

The charges made with the initial establishment of a class of telephone service and in connection with the subsequent addition of certain services.

Station

The terms "station," as used in connection with private line services, denotes the transmitting or receiving equipment, or combination transmitting and receiving equipment, at any location connected for private line service, or where the service involves only channels, it denotes a point on a premise in which a channel is terminated.

Telephone Company (Company)

The term "Telephone Company" denotes the Company unless otherwise stated.

Temporary Suspension of Service

An arrangement whereby service is made inoperative for a temporary period at the request of the Customer.

Termination Charge

The charge made when service for which a maximum termination liability applies, is terminated by the customer prior to the expiration of the minimum service period.

DEFINITIONS OF TERMS (Cont'd)

Tie Line

A channel connecting two private branch exchange systems, two Centrex systems or a private branch exchange system and a Centrex system.

Trunk Line

A central office line for terminating in a private branch exchange system.

Unauthorized Attachment or Connection

Any customer-provided terminal equipment, communications systems or accessory which is attached to the facilities of the Telephone Company contrary to the provision of the Tariff

GENERAL REGULATIONS

I. GENERAL

- A. The regulations specified herein are in addition to the regulations contained in other sections of this Schedule of Rates and Charges and govern the furnishing of telephone service to customers generally.

II. APPLICATION OF TARIFF

- A. Regulations and rates in this tariff apply to all telephone service provided by the Company.

III. LIMITATIONS AND USE OF SERVICE

- A. Equipment, and lines furnished by the Telephone Company on the premises of a customer, authorized user or agent of the Telephone Company are the property of the Telephone Company except as otherwise specifically provided in its tariffs and are provided upon the condition that such equipment and lines must be installed, relocated and maintained by the Telephone Company and that the Company's employees or designees enter said premises at a reasonable hour to install, inspect or maintain the equipment and lines and to make collections from coin boxes and upon termination or cancellation of the service, to remove the equipment, instruments and lines.
- B. Where coin telephone service is furnished, the subscriber is required to reimburse the Telephone Company for any loss, through theft of money from the coin collecting equipment.
- C. Service shall not be used in competition with the business of the Telephone Company.
- D. Customer-provided terminal equipment, premises wire and communication systems may be connected with facilities furnished by the Telephone Company in accordance with the provisions contained in this tariff. In case any such unauthorized attachment or connection is made, the Telephone Company shall have the right to remove or disconnect the same; or to suspend the service during the continuance of said attachment or connection or to terminate the service. The Telephone Company shall charge the appropriate rate for service rendered by an unauthorized attachment for the period during which it was in use, and the appropriate installation and removal charges.

GENERAL REGULATIONS

III. LIMITATIONS AND USE OF SERVICE (Continued)

- E. The right is reserved to restrict the amount of other services furnished in connection with any particular class of service in order to prevent any impairment in the quality of service furnished.
- F. The use of unlimited business exchange service is restricted to the customer, his agents and employees when engaged in his business. The use of unlimited residence exchange service is restricted to the customer and members of his household.
- G. The Company reserves the right to discontinue or refuse service because of abuse or fraudulent use of service. Abuse or fraudulent use of service includes:
 - 1. The use of service or facilities of the Telephone Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable thereto.
 - 2. The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, telephone service, by rearranging, tampering with, or making connection with any facilities of the Telephone Company, or by any scheme, false representations, or false credit device, or by or through any other fraudulent means or device whatsoever, with the intent to avoid the payment, in whole or in part, of the regular charge for such service.
 - 3. The use of service or facilities of the Telephone Company for a call or calls, anonymous or otherwise, if in a manner reasonable to be expected to frighten, abuse, torment or harass another.
 - 4. The use of profane or obscene language.
 - 5. The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.
- H. Neither this Company nor any concurring, connecting or other participating carrier shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

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Issued: November 22, 1989
Effective:

Issued by: Leonard Mass
Title: General Manager

GENERAL REGULATIONS

III. LIMITATIONS AND USE OF SERVICE (Continued)

- I. Exchange line or Announcement lines associated with Telephone Company or customer-provided equipment, the primary purpose of which is to transmit a pre-recorded message, are not provided on a non-published basis.

For purposes of identification, customers with telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.

Customers transmitting factual public announcements such as time, weather, stock market quotations, airline schedules and similar information are excluded from the preceding condition.

Failure to comply with the provisions of this tariff shall be cause for termination of the service.

- J. The Telephone Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable rights and facilities, and to provide for the installation of those facilities required for the furnishing and maintenance of that service.

GENERAL REGULATIONS

IV. CLASSIFICATION OF EXCHANGE SERVICE

- A. Service is provided on a monthly basis and is available at either residence or business rates.
 - 1. Residence service rates apply if all the following conditions are met:
 - a. Service is provided at a residence location.
 - b. Use of service is primarily social or domestic.
 - c. Primary use is restricted to the residential customer and members of the household.
 - 2. Business service rates apply if the service does not qualify for residence service rates as specified in A.1 preceding.

GENERAL REGULATIONS

V. TERMINATION OF SERVICE AND MINIMUM CHARGES

- A. The right is reserved to require notice of not more than four business days of the customer's desire to terminate the service.
- B. The minimum charge for service at any premises, except as otherwise stated elsewhere in this schedule, is one month's service charge. The right is reserved to require minimum charge in excess of one month's service charge in connection with special equipment, and excessive line construction.

VI. CANCELLATION OR CHANGE OF APPLICATION PRIOR TO ESTABLISHMENT OF SERVICE

- A. When an application for facilities and service is canceled in whole or in part prior to completion of the construction and installation, the customer is required to pay to the Telephone Company, upon demand, the total cost and expense in connection with providing and removing such facilities, less the estimated recoverable value, if any, of the facilities involved; such payment shall not exceed that specified under Paragraph C. following.
- B. When a customer requests a change in the location of all or a part of the facilities covered by the customer's application of the construction and installation thereof, the customer is required to pay to the Telephone Company, upon demand, the difference between the total costs and expenses incurred by the Telephone Company in completing the construction and installation and that which would have been incurred had the final location of facilities been specified initially in the application; such payment shall not exceed that specified under Paragraph C. following.
- C. When an application is cancelled or changed by the applicant in whole or in part after completion of the construction and installation but prior to the establishment of service, the customer is required to pay to the Telephone Company, upon demand, the applicable minimum and termination charges specified in this tariff and the applicable service, and non-recurring construction charges.

GENERAL REGULATIONS

VI. CANCELLATION OR CHANGE OF APPLICATION PRIOR TO ESTABLISHMENT OF SERVICE (Continued)

- D. When a deferment of the date for placing facilities and equipment in service is requested by the applicant after the start of construction (usually at the time the required equipment has been purchased by the Telephone Company), charges based on costs apply, upon demand by the Telephone Company, for any deferment in excess of one month. The costs will include the monthly carrying charges on the Telephone Company's investment in equipment and facilities at the time of the deferment plus any other specific costs applicable to the deferment. In no case will the placing in service of equipment and facilities be deferred for more than 18 months. After 18 months the installation will be considered as canceled, and the applicant will be responsible for the payment of costs as specified in A. or C. above.

VII. CHANGES IN TELEPHONE NUMBERS

- A. A telephone number is subject to change at any time.

VIII. FAILURE OF SERVICE

- A. For any complete failure of local exchange service continued more than twenty-four hours and brought to the notice of the Telephone Company, the Telephone Company will make a pro-rata adjustment of the charge, or guarantee.

IX. PAYMENT FOR SERVICE

- A. Bills are due when rendered and are payable at an office of the Telephone Company. Delayed payment of bills may result in the interruption or discontinuance of the customer's service.
- B. The customer is required to pay, in accordance with the Telephone Company's established collection and billing practice, all charges for exchange, end user access and Private Line Services for all toll messages, including charges for messenger service; and for all services billed by the Company for other carriers. The customer is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been made collect.
- C. When a coin box becomes inaccessible for regular collections, the right is reserved to terminate the service.

GENERAL REGULATIONS

IX. PAYMENT FOR SERVICE (Continued)

- D. In order to safeguard it against loss of charges or tolls due at the time service may be terminated, pursuant to Rule 1203.03 of the Public Utilities Commission's Code of Administrative Rules, the Telephone Company may require a customer or applicant for telephone service to make a cash deposit or obtain a written guarantee equal to the estimated amount of charges for service provided for any period of two months exclusive of the highest use month. The rate of interest for customer deposits is set by the Public Utilities Commission in accordance with Rule 1203.03(i)(3) of the Public Utilities Commission's Code of Administrative Rules. Simple interest at a rate equal to the prime rate shall accrue to the customer annually from the date of deposit to the date of termination of the service or the return of the deposit by the Telephone Company. The receipt of such a deposit by the Telephone Company shall in no way relieve the customer or applicant from compliance with the Telephone Company's regulations as to advance payments (if any) and the prompt payment of bills, nor constitute a waiver or modification of the practices of the Telephone Company for the discontinuance of service for non-payment of the sums due for service rendered.
- E. The Telephone Company reserves the right to refuse an application for service made by, or for the benefit of, a former customer who is indebted to the Telephone Company for telephone service previously furnished him, pursuant to Rule 1203.15 of the Public Utilities Commission's Code of Administrative Rules.
- F. Late payment charges will be imposed after the due date printed on the bill at the rate of .797% for residence customers and 1.388% for business customers, compounded monthly. The imposition of the late payment charge in no way alters the Telephone Company's existing collection and deposit policies. Late payment charges do not apply to any disputed amount, however, it is applicable to all undisputed portions of a bill on which a dispute is pending. Late payment charges do not apply to final accounts; however, any late payment charges included in the balance on a final statement are still due.

Filed in Compliance with the Puc Rules 1200
adopted in DRM 93-221 on May 13, 1996

GENERAL REGULATIONS

X. LIABILITY DUE TO DIRECTORY ERRORS AND OMISSIONS

- A. The Telephone Company's liability arising from errors or omissions in directory listings (other than charged listings) shall be limited to the amount of actual impairment to the customer's service and in no event shall exceed one half the amount of the exchange service charges for main telephone and private branch exchange trunks involved during the period covered by the directory in which the error or omission occurs.
- B. In the cases of charged directory listings, the liability of the Telephone Company shall be limited to an amount not exceeding the amount of charges for the charged listing or listings involved during the period covered by the Directory in which the error or omission occurs.

XI. USE OF SERVICE FOR UNLAWFUL PURPOSES

- A. The service is furnished to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of law. If the Telephone Company receives other evidence that such service is being or will be so used, it will either discontinue or deny the service or refer the matter to the appropriate law enforcement agency.

XII. POWER SUPPLY

- A. The customer is responsible for providing suitable electric power at a convenient outlet when and where required, unless otherwise provided in this tariff. In the event of a power failure no allowance is made for the interruption of service.

XIII. SPECIAL SERVICE REQUESTS

- A. Various special services may be made available to customers of this company by advance arrangement. Some of these services include: Wide Area Telephone Service, Foreign Exchange Service, Enterprise Service, Remote Metering, Supervisory Control and Signaling Service, Alarm Circuits, Multi Point Data Circuits, Tie Lines, Station Extension Lines, Private Line Telephone Service, etc.
- B. The Telephone Company will attempt, but cannot guarantee, to secure the facilities of other companies, where required, in order to furnish a service or channel to a customer.
- C. Private line services are provided when suitable facilities are and continue to be available. The establishment of exchange and toll telephone service shall take precedence over all other services and uses.
- D. Charges and provisions for special services through facilities of New England Telephone & Telegraph Co. will be those quoted us from the Rates and Regulations approved in their current tariffs.

Authorized by NHPUC Order No. 19,929 in Case No. Dr89-182 dtd August 31,

MAIN TELEPHONE EXCHANGE SERVICE

- I. The base rate area is the area designated on the map filed with this tariff. The base rate area is extended to include the Bartlett and Gorham exchanges of Bell Atlantic.
- II. One party service is furnished at base rates.
- III. MONTHLY BASE RATES

Unlimited Service:

	<u>Residence</u>	<u>Business</u>	<u>Semi-Public</u>
1 party	\$ 12.65	\$ 24.92	\$ 24.57

IV. Trunk Lines

A. General

Trunk lines are furnished on an unlimited service basis in accordance with the service offering for main telephone exchange service.

B. Monthly Rates

All trunk lines, each.....\$49.10

EXCHANGE MAP

The Bretton Woods Telephone Company files with the Public Utilities Commission, as Page 2, Section 2, Part II, NHPUC - No. 3, a map showing its exchange boundaries and central office location.

This map is also maintained in the Business Office of the Company in Bretton Woods, New Hampshire.

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De 95-143, dated August 28, 1995



Issued in compliance with NHPUC Order No. 21,799 dated August 28, 1995

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Issued by: Nancy Hubert

MUNICIPAL CALLING SERVICE

V. General

- A. Municipal Calling Service is a service arrangement provided on non-optional basis to municipalities serviced by more than one exchange or locality where toll charges would normally apply to calls between exchanges or localities serving the same municipality.
- B. The term "Municipality" applies to a city, town or unincorporated place, but is not to be applied to any entity larger than a city; for example, a county.
- C. All dial station-to-station service within a municipality is not chargeable as toll except for calls originating from coin (public and semipublic) telephones, terminating at public telephones or calls made to or from foreign exchange lines unless dial tone for the foreign exchange line is provided from a central office serving some portion of the municipality in which the foreign exchange line service address is located.
- D. Calls made from extension service lines or telephones within an exchange but located in a different municipality than the main telephone service will be considered as calls made from the main telephone address.
- E. The combination of Main Telephone Exchange Services will be permitted only within the same municipality.

Authorized by NHPUC Order NO. 19,929 in Case No. Dr 89-182 dated August 31, 1990.

Issued: November 22, 1989
Effective: 21 AUG 1990

Issued by: Leonard Mass
Title: General Manager

MUNICIPAL CALLING SERVICE

V. General (Continued)

- F. The exchanges of Bretton Woods and Twin Mountain service locations are parts of the same municipality. This municipality is listed to show the serving exchanges where Municipal Calling Service applies. Exchanges of other companies are followed by numeric symbols that are explained below.

<u>MUNICIPALITY</u>	<u>SERVING EXCHANGES OR PORTION THEREOF</u>
Carroll	Bretton Woods Twin Mountain (12)

Explanation of Numeric Symbols:

(12) New England Telephone Company

I. ENHANCED UNIVERSAL EMERGENCY NUMBER SERVICE (E-911)

A. (E-911) Surcharge

1. A monthly surcharge of \$.42 for Enhanced Universal Emergency Number Service (E-911) applies to each residence and business telephone exchange line, including PABX trunks, Centrex lines, trunks and lines serving cellular communication towers, semi-public coin. Public Access Lines and seasonal service lines or telephone lines that are temporarily suspended, in addition to the monthly rates for these services specified elsewhere in this tariff.
2. The surcharge shall be used to fund the statewide Enhanced 911 system, and shall be uniform throughout the state.
3. The surcharge shall not be imposed upon more than 25 lines per customer billing account.
4. The Enhanced Universal Emergency Number Service surcharge at \$.42 shall be applied to all bills rendered on or after October 1, 1995.

Filed in Compliance with NHPUC Order
No. 21.800, dated August 29, 1995 - DR 95-232

EXTENSION, TIE AND PRIVATE LINES

I. GENERAL

- A. Extension lines, tie lines, and private lines are provided only when warranted by special circumstances and when suitable facilities are and continue to be available.
- B.
 - 1. Extension lines are furnished when the extension telephone or private branch exchange telephone is outside the building in which the associated main telephone or private branch exchange is located (usually referred to as the "Main Building"). For the purpose of this tariff the term "Building" will be interpreted as including two or more structures where (a) such structures directly adjoin each other, being separated only by a building wall or such structures are connected by an enclosed common passageway (i.e., a completely enclosed way connecting the structures habitually used for foot passage between them), which is suitable for the installation and maintenance therein of interior telephone facilities, and (b) the major portion of the structures are occupied by the same customer.
 - 2. Tie lines are furnished to interconnect private branch exchanges of the same or different customers in the same or separate buildings.
 - 3. Private lines are channels furnished to a customer for communication between specified locations in the same or separate buildings.
- C. Extension lines and tie lines in connection with private branch exchange service are normally furnished to be suitable only for calls with other telephones directly connected to and on the same premises with the associated private branch exchange.
- D. A special equipment charge will be applied for such equipment as may be furnished at any time for transmission and signaling where a customer requires an extension or tie line connection with private branch exchange service for communication with telephones other than as stated in C. above, where a customer requests that a tie line be arranged for connection to central office trunk lines or where a customer requires an interexchange extension line in connection with main telephone service. Tie line connections to central office trunk lines may be established at only one point at a time.
- E. A special equipment charge will be applied for such additional equipment as may be required on a multi-point line to provide for communication between more than two telephones at the same time.
- F. The type of circuit construction and its routing are at all times determined by the Telephone Company and ownership of such circuit shall remain vested in the Company.

EXTENSION, TIE AND PRIVATE LINES

II. MONTHLY RATES

- A. Between points in the same exchange which uses general distribution plant:

1. Two point lines:

Main Telephone Extension Lines, Private Branch
Exchange Extension Lines, Tie Lines or Private Lines,
each.....\$17.52

III. EXTENSION LINES ON CONTINUOUS PROPERTY OF ONE CUSTOMER

- A. When no highway construction is required and no part of the Telephone Company's general distributing plant is used, extension lines between the main building and another building on the same continuous property of a customer, are furnished subject to the following provisions:

1. The arrangements for the facilities to be furnished will be determined by the Telephone Company in consultation with the customer.
2. Where there are two or more buildings in which extension telephones or private branch exchange telephones are located, the extension line facilities to each building will be treated as a separate installation subject, however to possible combination of installations when economical construction and the requirements of the customer will permit.

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Issued: November 22, 1989

Effective:

31 AUG 1990

Issued by: Leonard Mass

Title: General Manager

EXTENSION, TIE AND PRIVATE LINES

III. EXTENSION LINES ON CONTINUOUS PROPERTY OF ONE CUSTOMER (Continued)

3. Extension line facilities do not include interior telephone facilities within a building used solely for extension telephones or private branch exchange telephones located in the same building.
4. Carrying plant required for extension or tie lines, such as poles and conduit, including trenching, shall be Company owned, either built by the customer or the Company at the customer's expense.

B. Application of Charges

1. The Customer will be charged for the total installed cost of the facilities furnished, as measured between the point of exit from the main building (in which the associated main telephone or private branch exchange is located) to the point of entrance into the other building (in which the extension telephone or telephones is or are located).
2. The type of facility furnished will be Aerial Wire, Aerial Cable, Underground or Buried Cable, or multi-pair Distribution Wire. Drop Wire may be used when in accordance with the Company's standard construction practice.
3. Where facilities are replaced or where changes in the type of quality of facilities are made to meet the customer's requirements, an installation charge equal to the total installed cost of the new facilities furnished will be made.
4. When the facilities are no longer required by the customer, the Telephone Company will make an adjustment for the amount of salvage (if any) recovered after deducting the cost of removal of the facilities.
5. Extension lines on the same continuous property using carrying plant of the Telephone Company on the same continuous property provided for other purposes may be furnished at charges shown in paragraph IIB, preceding.

IV. SPECIAL CIRCUITS

A. General

Included in this classification are all circuits requiring more than normal engineering such as; radio, data circuits and telemetering circuits.

EXTENSION, TIE AND PRIVATE LINES

IV. SPECIAL CIRCUITS (Continued)

B. Charges

1. For monthly rates see II, A, preceding.
2. The Company reserves the right to add a charge for special transmission and/or balancing equipment.

C. Service Connection Charges

Since no estimate can be made of the labor involved in setting up special circuits stipulated above, a charge will be negotiate with the customer until equitable to both the Company and the customer.

DIRECTORY LISTINGS

I. GENERAL

- A. The rates and regulations for directory listings apply only to the listings in the alphabetical directory.
- B. Directory listings are intended solely as an aid to the use of the telephone system, and therefore listings are limited to information as is essential to the identification of the listing party. The listing of a service, commodity or trade name as such, will in no case be permitted unless the name of the service or of the commodity or the trade name is the name of an integral part of the name under which the customer is doing business.
- C. A listing will be limited to one line in the directory except where, in the judgment of the Telephone Company more than one line is required properly to identify the customer. In such cases, the additional lines required will be provided at no extra charge.
- D. Directory listings must conform to the Telephone Company's specifications with respect to its directories.
- E. Listing services are available with all classes of main telephone exchange services.
- F. Dual name listings are available for residence service customers as an initial or additional listing.

II. INITIAL LISTINGS

- A. One listing, termed the initial listing is included with each customer's service, with the initial line of a line hunting group, and with each joint user service.
- B. Dual Name initial listings consist of:
 - 1. The first name, or first name and middle initial, or first initial and middle name, or initials only of two individuals who have the same surname and reside at the same address
 - 2. The first name, or first name and middle initial, or first initial and middle name, or initials only, and the married name of a woman.
 - 3. Two names for one person, who may be referred to by either with the same surname.

Initial dual names will be alphabetical by the surname and first given name or initials.

Authorized by NHPUC Order No. 19,929 in Case No. Dr 89-182 dated August 31, 1990.

Issued: November 22, 1989
Effective: 01 APR 1990

Issued by: Leonard Mass
Title: General Manager

DIRECTORY LISTINGS

III. ADDITIONAL LISTING SERVICE

- A. Additional listings are confined to the names of those who are entitled to use the customer's service as defined in Section 1, Page 2.
- B. Additional listings are included in the alphabetical directory and on directory assistance records or appear on directory assistance records only.
- C. Additional dual name listings, provided in conjunction with the initial list, list the second name (or initials) first and the listing is alphabetized accordingly in the Directory; in this case billing always commences with the directory delivery date of the issue of the directory in which the listing first appears.
- D. The rate for an additional listing or dual name additional listing provided for names that are not part of the initial listing, dates from the day after the directory assistance records are posted. Directory assistance records are posted either as of the delivery date of the issue of the directory in which the listing first appears or at any earlier practicable date selected by the customer.
- E. If the additional listing is ordered discontinued after the closing date of the directory, the charge continues through that issue of the directory and up to the date for charges to be effective for the next directory. If the additional listing is ordered discontinued before the closing date of the directory in which it would first appear, the charge continues only to the date of cancellation by the customer with a minimum service period of one month.

IV. NON-PUBLISHED SERVICE

- A. Non-published service is not listed in the Telephone Company's directories or on assistance records.
- B. Listing information (name, address and number) on non-published service is not available to the general public notwithstanding any claim of emergency the calling party may present.
- C. No liability for damages arising from publishing the telephone number of non-published service in the directory or by the disclosing of said number to any person shall be attached to the Telephone Company, and where such a number is published in the directory, the Company's liability shall be limited to an amount not to exceed the amount of charges made for such non-published service, as indicated in VII. following.

DIRECTORY LISTINGS

IV. NON-PUBLISHED SERVICE (Continued)

- D. The customer indemnifies and saves the Telephone Company harmless against any claims for damages caused by the publication of the number of a non-published service or by the disclosing of said number to any person.

V. NON-DIRECTORY LISTED SERVICE

- A. Telephone numbers of non-directory listed service are omitted or deleted from the Telephone Company's alphabetical directory.
- B. Telephone numbers of non-directory listed service will be carried in the Telephone Company's directory assistance and other records and will be given to any calling party.

VI. NON-LISTED SERVICE

- A. Non-listed service is available with all classes of main telephone exchange service provided the customer has other exchange service which is listed or on directory assistance records in the same name and at the same address.
- B. Non-listed service is not listed in the Telephone Company's directories or on the directory assistance records.
- C. There are no restrictions against furnishing name, address or number information for non-listed service.

VII. RATES AND CHARGES

	Non-recurring Charges*	Monthly Rates
Initial Listing.....	No charge	
Additional Listing, each:		
Business Service.....	-	\$1.75
Residence Service.....	-	1.40
Non-Published Service, per line	\$12.00	1.75
Non-directory Listed Service, per listing.....	12.00	.88
Non-listed Service.....	No charge	

- * The nonrecurring charge does not apply when service is requested at the time main telephone service is ordered or connected into service. The nonrecurring charge does apply when the customer requests a change in number of non-published or non-directory listed service or a change in type of listing.

TEMPORARY SUSPENSION OF SERVICE

I. GENERAL

- A. Exchange service may be temporarily suspended and the customer's listing retained in the directory.
- B. More than one period of temporary suspension may be permitted in any one calendar year provided at least one month's full rental shall be paid for service furnished between periods of temporary suspension. The reduction of rate on account of the temporary suspension of service applies during a total of not more than six months in each year.
- C. The reduction of rate on account of the temporary suspension of service will not apply during the first three month's period of service.

II. MONTHLY RATE

- A. The monthly rate during the temporary suspension of service of each main telephone, together with all associated mileage, service and equipment is 50% of the regular monthly rate--minimum charge 50% of the regular rate for one month.

N.H.P.U.C.-No. 3
Bretton Woods Telephone Company

Part III - General
Section 4
Page 1
First Revision
Cancelling Original

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RESTORAL OF SERVICE

Service that has been temporarily interrupted for non-payment of bills will be restored upon payment of all service charges due as if there has been no interruption. An additional charge of \$5.00 is made for restoring service for each amount. An account may consist of a main telephone including any other associated equipment, a main trunk with additional trunks and associated equipment of a private branch exchange a private line channel or service with any associated equipment.

PAY TELEPHONE LINE SERVICE

I. GENERAL

- A. Pay Telephone Line exchange service is one-party exchange service for use by pay telephone providers, location owners and interexchange carriers and is furnished solely for connection with coin, coinless, or combination coin/coinless pay telephone equipment to the Telephone Company's network.
- B. Pay Telephone Line Service
1. Will be considered a business service for the purpose of applying the terms, rates and conditions found in this Tariff.
 2. Directory listings may be provided under the regulations that govern the furnishing of listings for business customers.
 3. One directory will be distributed to the customer without charge for each Pay Telephone Line.
 4. Only one coin-operated or coinless public access telephone unit may be connected to each Pay Telephone Line.
 5. The customer is responsible for the provision of booths, shelves, directories and all other ancillary equipment.
 6. Will be provided on a dial-tone-first basis to enable end users to dial certain calls without requiring coin deposits, i.e., all emergency calls, telecommunications relay service calls, and non-sent paid calls.
 7. The pay telephone provider is responsible for meeting all federal, state and local statutes with respect to provision of pay telephones in accordance with all hearing impaired and handicapped person requirements.
 8. Pay telephones connected to a Pay Telephone Line must be registered in compliance with Part 68 of the FCC's Rules and Regulations.
 9. Each pay telephone connected to a Pay Telephone Line must be capable of providing user call completion to 911 Universal Emergency Service, if available. If 911 service is not available, the pay telephone must permit access to operator.

PUBLIC ACCESS LINE (PAL) SERVICE

I. GENERAL

- A. Public Access Line (PAL) Service for use with Customer-Owned Coin Operated Telephones (COCOT) is a class of main telephone exchange service offered to business customers for use by the general public or the combined use of the customer and his patrons.
- B. PAL service is provided from the Telephone Company's central office up to and including the network interface located at the customer's premises or other customer-arranged location.
- C. Curb-A-Charge Service that provides Originating Number Screening and Terminating Number screening may be provided at rates and charges specified in Part III, Section 6, Page 1C, IV.
- D. Suspension of Service, Part III, Section 3, Page 1, shall not apply.
- E. PAL bills will be rendered on a per line basis.

II. REGULATIONS

- A. In addition to tariff regulations the customer must conform to any applicable rules and regulations set forth by the Public Utilities Commission.
 - B. The customer is responsible for all rates and charges originating from or accepted at this service.
 - C. A telephone number change may be required if a customer changes from Semipublic Telephone Service to PAL Service.
 - D. Telephone equipment used with PAL service must be registered in compliance with Part 68 of the Federal Communications Commission Registration Program.
 - E. All customer-owned coin operated telephones must have posted notices of telephone number, ownership, rates, repair reporting numbers, and operational instructions for local and toll calling.
 - F. The furnishing of PAL facilities is subject to the regulations for Construction Charges as specified in Part V, Section 5. In addition, when facilities are furnished to a location other than a customer premises, charges based on full cost of the installation apply.
- 11.1.4*

PUBLIC ACCESS LINE (PAL) SERVICE

III. RATES AND CHARGES

A. Public access line service rates and charges are as per following schedule, including the associated message unit allowance and local usage charges.

1. These rates are in addition to Installation Charge as specified in Part V, Section 1, Page 1, and Premises Work Charge as specified in Part V, Section 2, Page 1.

a. PAL Measured Service Monthly Rate.....18.31

b. Monthly local unit allowance* - 30 units**

*A credit is not given for any unused allowance nor is any unused allowance applied to a past or future bill.

**A message unit is based on an initial period of five minutes. One message unit is charged for each additional five minutes or fraction thereof.

c. Local Usage Charges:

Calling Area A - Excludes Municipal Calling

Call establishment charge,
each message.....\$.04

Connection charge
each minute or fraction thereof.....\$.03

PUBLIC ACCESS LINE (PAL) SERVICE

IV. CURB-A-CHARGE SERVICE

A. Curb-a-Charge Service comprises the following three optional features which are available individually or in any combination:

1. Originating Number Screening

- a. Operator Screening - alerts the operator that operator-handled toll calls and operator-handled Directory Assistance calls may not be billed to the originating number. Calls may be placed on a calling card, collect or charge to a third number basis.
- b. Direct-Dialed Screening - blocks all "1" plus direct dialing except calls to 800 numbers. Directly dialed calls to Directory Assistance are denied. Toll and Directory Assistance calls may be placed on an operator-handled basis. This feature is offered only in exchange served by electronic central offices where suitable facilities exist and is not available with Municipal Calling Service.

2. Terminating Number Screening - alerts operators throughout the country that collect and third number calls cannot be billed to that particular number.

B. RATES AND CHARGES

One Service and Equipment Charge applies when one or more Curb A-Charge feature(s) is provided at the same time. The Service and Equipment Charge does not apply when one or more Curb-A-Charge feature(s) is provided in conjunction with the installation of the line.

	Service and Equipment <u>Charge</u>	<u>Monthly Rate</u>
1. Originating Number Screening		
a. Operator Screening, per line equipped.....	\$5.00	\$1.00
b. Direct-Dialed Screening per line equipped.....	5.00	1.00
2. Terminating Number Screening per line equipped.....	5.00	1.00

PAY TELEPHONE LINE SERVICE (Cont'd)

I. GENERAL (Cont'd)

B. Pay Telephone Line Service (Cont'd)

10. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance calls. The company shall not be liable for shortages of coins collected and deposited at the customer's paystation instrument.
11. Failure of subscriber to comply with provisions of this Tariff may result in the suspension or disconnection of the subscriber's service.

II. REGULATIONS AND RATES

- A. Pay Telephone Line Service is provided at the corresponding exchange's one-party business line rate as contained in the Telephone Company's Tariff N.H.P.U.C. - No. 3.
- B. Line Connection charges listed in this Tariff apply to Pay Telephone Line Service, if requested by the customer.
- C. The business touch tone rate listed in this Tariff applies to Pay Telephone Line Service, if requested by the customer.
- D. Requests to Directory Assistance Service originated from Paystations will be charged the applicable rate of the Directory Assistance Service Provider.
- E. All subscribers to Pay Telephone Service shall have the right to select their presubscribed intraLATA toll provider at such time that intraLATA presubscription is available in the Company's service territory.
- F. The Multiline Business Subscriber Line charge, found in the interstate access tariff, is applicable to all paystation access lines.

PAY TELEPHONE LINE SERVICE (Cont'd)

III. AVAILABLE FEATURES FOR PAY TELEPHONE SERVICE

A. Optional call screening/blocking/coin supervision functions, as listed below are provided at the monthly rates stated. The non-recurring charges shown below do not apply to initial installations, but do apply to subsequent requests made by the customer.

1. Incoming/Outgoing Screening prevents completion of collect or third number calls to the Pay Telephone Line. Originated operator-handled calls from the Pay Telephone Line are restricted to collect, third number or calling card only.
2. Incoming Blocking — blocks all incoming calls.
3. Outgoing Blocking — restricts outgoing calls to non-sent paid call only (coinless).
4. Coin-Supervision Additive — provided for the collection, return, recognition, announcements and pre-prompting for overtime; monitors signals from the pay telephone equipment to identify when and what denomination of coins are deposited; identifies the status of attempted calls and sends a signal to the pay telephone equipment to collect the appropriated coins when calls are completed, or returns coins when calls are not completed.

B. Rates:

	<u>Monthly</u>	<u>Non-recurring</u>
1. Incoming/Outgoing Screening	\$5.00	\$10.00
2. Incoming Blocking	\$3.00	\$10.00
3. Outgoing Blocking	\$3.00	\$10.00
4. Coin Supervision Additive	\$2.21	N/A

SEMI-PUBLIC TELEPHONE SERVICE

I. GENERAL

- A. Semi-public telephone service is furnished on a 1-party line basis for the use of the customer and the general public. The charge consists of a guarantee of revenue per month, from message units at \$.10 per call as shown in Part II, Section 1, Page 1.
- B. All semi-public main telephones are equipped with coin collecting devices permanently connected to the line.
- C. Booths are not furnished by the Telephone Company for use with semi-public telephone stations.
- D. The Telephone Company will furnish and install appropriate standard signs for display at semi-public telephone locations.
- E. Directory listings are furnished with semi-public telephone service and are always made available to the public.
- F. The subscriber may be required to reimburse the Telephone Company for any loss through theft, except by reason of fire or unavoidable accident. The subscriber is required to redeem upon demand slugs and spurious, mutilated or foreign coins deposited in the collecting device, at the value for which they were deposited therein. Should the subscriber fail to make such redemption, the service is subject to termination.
- G. Any coin telephone furnished for use by the customer and others indicated A. above must be installed in a location that is accessible and convenient for use by others during the customer's business hours. When a coin telephone becomes inaccessible for regular collections the right is reserved to terminate the service.
- H. In all cases the Company reserves the right to:
 - 1. Specify the particular place on the customer's premises at which each semipublic telephone be installed.
 - 2. Refuse to install semipublic service if the customer does not meet the requirements for installation as specified above.
 - 3. Discontinue semipublic service if the customer does not meet the conditions for continued provision of semipublic service as specified above.
- I. The subscriber must provide a suitable ground for the electrical power supply.

CONNECTION WITH CUSTOMER PROVIDED COMMUNICATIONS SYSTEM OR EQUIPMENT

I. GENERAL REGULATIONS

- A. Customer-provided communications systems and equipment may be used with the facilities furnished by the Telephone Company for telecommunications services as provided in this Tariff. In all such cases the customer-provided communications equipment will be constructed, maintained and operated as to work satisfactorily with the facilities of the Telephone Company.
- B. Customer provided equipment or devices can be connected to single party service lines excepting semi-public service.
- C. No equipment, apparatus, circuit or device not furnished by the Telephone Company shall be attached to or connected with the facilities furnished by the Telephone Company, except as provided in this Tariff. In case unauthorized attachments or connections are made, the Telephone Company shall have the right to remove or disconnect the same; or to suspend the service during the continuance of said attachments or connection; or to terminate the service.
- D. Customers may not disconnect or remove or permit others to disconnect or remove any apparatus installed by the Telephone Company, except upon the written consent of the Company.
- E. Satisfactory performance of the telecommunications network requires continuing functional compatibility of the network control signals and the switching equipment involved. To assure such continuing compatibility, network control signaling in the furnishing of telecommunications service shall be performed by equipment furnished, installed and maintained by the Telephone Company.

CONNECTION WITH CUSTOMER PROVIDED COMMUNICATIONS SYSTEMS OR EQUIPMENT

I. GENERAL REGULATIONS (Continued)

- F. The Telephone Company will not be responsible for any loss or damage, nor for any impairment or failure of the service, arising from or in connection with the use of facilities of customers and not caused solely by the negligence of the Telephone Company.
- G. The customer will be held responsible for all equipment at his premises. The consent of the customer must be obtained by an authorized user or joint user prior to the connection of additional equipment to facilities provided to the customer.
- H. Where any customer-provided equipment or system is used with telecommunications service in violation of any of the provisions in this Tariff, the Telephone Company will take such immediate action as necessary for the protection of this service, and will promptly notify the customer of the violation. The customer shall discontinue such use of the equipment or system or correct the violation and shall confirm in writing to the Company within 10 days, following the receipt of written notice from the Company that such has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Telephone Company within the time stated above shall result in termination of the customer's service until such time as the customer complies with the provisions of this Tariff.
- I. The Company shall not be responsible for the installation, operation or maintenance of any customer-provided communications systems. Telecommunications service is not represented as adapted to the use of customer-provided equipment or systems and where such are connected to the Company's facilities, the responsibility for telecommunications service and to the maintenance and operation of such facilities in a manner proper for such telecommunications service: subject to this responsibility, the Company shall not be responsible for (1) the through transmission of signals generated by the customer-provide equipment or systems or for the quality of, or defects in, such transmission, or (2) the reception of signals by customer-provide equipment or systems.

CONNECTION WITH CUSTOMER PROVIDED COMMUNICATIONS SYSTEMS OR EQUIPMENT

I. GENERAL REGULATIONS (Continued)

- J. Except as otherwise provided in this Tariff, nothing herein shall be construed to permit the use of a recording device, or of a device to interconnect any line or channel of the Telephone Company with any other communication line or channel of the Company or of any other person.

II. NETWORK PROTECTION CRITERIA

- A. To protect the telecommunications network and services furnished to the general public by the Telephone Company from harmful effects, the signal from the customer-provided communications system, equipment or devices, to the long distance message telecommunications network, must comply fully with the current minimum network protection criteria specified by New England Telephone & Telegraph Company over whose toll circuits the message telecommunication service may be connected. This includes equipment or devices for all transmitting or receiving network by acoustic, inductive connections, or by direct electrical connections.

III. CUSTOMER-PROVIDED COMMUNICATIONS SYSTEMS

- A. Customer-provided systems may be connected, at a service point of the customer, on voice grade basis with telecommunications service furnished by the Company, either through a network control signaling unit and connecting arrangement or as otherwise specified in this Tariff furnished, installed and maintained by the Company or through customer-provided equipment which affects such connection externally to a Company network control signaling unit by means of a physical connection for transmitting and/or receiving. The customer-provided system shall comply with the minimum network protection criteria contained in Par. II., A. above.

CONNECTION WITH CUSTOMER PROVIDED COMMUNICATIONS SYSTEMS OR EQUIPMENT

IV. ENTRANCE FACILITIES

- A. All connections of entrance facilities to customer-provided communications systems shall be made through connecting arrangements provided by the Telephone Company.
- B. Customers, by use of their own equipment, but only within the normal transmission characteristics of the grade of channel ordered, may not create additional channels from the channels provided for entrance facilities.
- C. The charges for entrance facilities and the connecting arrangements will be based on cost as specified in the Tariffs of the Company.

EMERGENCY CALL RECEIVING SERVICE

This service is provided by New England Telephone to Bretton Woods exchange customers. For example, New England Telephone operators will interrupt a conversation when an emergency condition exists and give the concerned party the information.

CONNECTION WITH CUSTOMER PREMISES WIRING

I. GENERAL

- A. Customer Premises Wiring includes all premises wire previously installed by the Telephone Company and associated with both simple and complex services; Customer Provided Premise Wiring (CPPW), associated with complex systems; and Customer Owned or Provided Inside Wiring (CPIW), installed by customers for non-complex residence and business services.
- B. All customers or third parties hired by customers, may provide or install premises wiring as set forth in this tariff, associated with both complex and non-complex (simple) telecommunications services provided by the Telephone Company.
- C. Connection of Customer Premises Wiring to the telecommunications network, shall in all cases, be accomplished through a Network Interface Device or equivalent FCC registered jack, that is located on the customer's premises on the customer side of the Telephone Company protector.
- D. The Network Interface Device shall be, in all instances, the property of the Telephone Company and shall be installed as part of the Network Access Line. The Network Interface Device or equivalent FCC registered jack shall serve as the "Point of Demarcation", so-called, between the facilities of the Telephone Company and the facilities of the customer.

In the absence of a FCC approved Network Interface Device or jack in lieu of a standard network interface, premises wire is construed to be that wire which is located on the customer's side of the Telephone Company. In all instances, access to the protector is limited to Telephone Company personnel.

- E. A customer who provides, maintains, or attempts to maintain customer premises wire assumes the risk of loss of service, damage to property, or death to or injury of the customer or the customer's agent. The customer saves the Telephone Company harmless from any and all liability, claims or damage suits arising out of the customer's wire provision or maintenance activity.

CONNECTION WITH CUSTOMER PREMISES WIRING

II. REGULATIONS

- A. Customer premises wire may be connected to exchange, private line, and WATS services furnished by or through the Telephone Company.
- B. The network interface for the connection of customer premises wire is provided as part of the Network Access Line. The Network Interface Device is normally installed outside the customer's premises at a location designated by the company as normal, charges as set forth in Part V apply. To relocate the Network Interface Device elsewhere is subject to a charge for actual work performed.
- C. As part of its program to comply with the FCC rules on deregulation of inside wire, the Telephone Company will install Network Interface Devices in locations where they are not currently installed as follows:
 - 1. As part of installation of Network Access Lines
 - 2. As part of the re-installation of Network Access Lines
 - 3. As part of any Premises Maintenance Visit, other than those made as part of troubles arising from natural disasters or emergencies, where the priority concern is to restore service to large numbers of customers.
- D. When the company installs a Network Interface Device as part of Premises Maintenance Visit, where the problem is found to have been caused by faulty equipment or wiring for which the customer is responsible, there will be no charge for the installation.

When a customer requests a Premises Maintenance Visit by company personnel at a location where an approved Network Interface Device is in place, and the problem is found to have been caused by faulty equipment or wiring for which the customer is responsible, appropriate Part V Service Charges will apply.
- E. When the company is requested by the customer to install a Network Interface Device at a time other than those outlined above, appropriate Part V Service Charges will apply.

ENHANCED DIGITAL SERVICE (CENTREX)

I. GENERAL

- A. The regulations specified herein apply to ENHANCED DIGITAL SERVICE (Centrex).

II. GENERAL DESCRIPTION

Enhanced Digital Service is a business telecommunications system in which the controlling dial switching equipment is located at a Telephone Company digital central office that normally serves the principal premises of a customer.

III. STANDARD FEATURES

--CALL PICK UP--

Allows the user to answer any ringing telephone within the customer group.

--CALL TRANSFER--

Allows the customer to transfer an established call to another line within or outside the customer group.

--CALL HOLD--

Allows the customer to place an established call on hold and answer another call, place another call or pick up another call previously put on hold.

--THREE-WAY CONFERENCING/TRANSFER--

Allows customer to place an existing call on hold, originate another call, exclude first call from conversation until customer desires to make call three-way.

--CALL FORWARD--

Enables the customer to forward all calls to a station within or outside the customer group.

--STATION-TO-STATION DIALING--

Allows customer four-digit dialing.

--DIRECT INWARD DIALING--

Each station can be directly accessed from the outside by dialing the entire telephone number - without operator assistance.

ENHANCED DIGITAL SERVICE (CENTREX)

III. STANDARD FEATURES (Continued)

--DIRECT OUTWARD DIALING--

Allows user to place external calls to exchange network without operator assistance.

--EMERGENCY SERVICE 911--

Each station has access to the 911 Emergency Service facility in the area.

--DIRECTORY NUMBER HUNT--

This feature permits automatic line hunt until an idle one is reached - customer assigns numbers in groups.

IV. OPTIONAL FEATURES

--CALL FORWARD-BUSY--

Automatically transfers terminating calls from outside the customer group encountering a busy condition on the customer line to an alternate line within the customer group.

--CALL FORWARD-NO ANSWER--

Automatically transfers terminating calls encountering no answer to a predetermined line within the group.

--CALL WAITING--

Alerts a user who is busy on an existing call that another call is waiting.

--CANCEL CALL WAITING--

Allows customer to "turn off" call waiting as necessary.

--DISTINCTIVE CALL WAITING TONE--

Tone indicates whether call is from within or outside customer group.

--GROUP SPEED CALL--

Allows customer to establish a 30-number Speed Call list.

--INDIVIDUAL LONG LIST--

Allows user to establish a 30-number list on a single line.

--INDIVIDUAL SHORT LIST--

Allows user to establish an 8-number list on a single line.

ENHANCED DIGITAL SERVICE (CENTREX)

IV. OPTIONAL FEATURES (Continued)

--DISTINCTIVE RINGING--

Gives a call from outside customer group a distinctive ringing pattern.

--SPECIAL SERVICES FACILITIES ACCESS

Provides access to Foreign Exchange lines, tie trunks, and WATS by dialing an access code.

V. RATES AND CHARGES

Service and Establishment Charges

Monthly Rate Per Line-1 to 50 lines.....\$26.12
-each additional line over 50 lines.....\$10.39

Installation (one-time charge per line)

1 to 50 lines.....30.00
each additional line over 50 lines.....20.00

Feature Changes(per change).....20.00

Optional Features	One-Time Charge	Monthly Rate
Call-Forward-Busy Per Main Line Equipped.....	5.00	.50
Call-Forward-No Answer Per Main Line Equipped.....	5.00	.50
Call Waiting Per Main Line Equipped.....	5.00	.50
Cancel Call Waiting Per Main Line Equipped.....	5.00	.50
Distinctive Call Waiting Tone Per Main Line Equipped.....	5.00	.50
Group Speed Call Per Main Line Equipped.....	10.00	1.00
Individual Long List Per Main Line Equipped.....	10.00	1.00
Individual Short List Per Main Line Equipped.....	10.00	1.00

ENHANCED DIGITAL SERVICE (CENTREX)

V. RATES AND CHARGES (Continued)

Distinctive Ringing		
Per Main Line Equipped.....	5.00	.50
Special Service Facilities Access		
Per Main Line Equipped.....	10.00	1.00

VI. REGULATIONS

- A. Enhanced Digital Service is available to hotels, motels, or similar establishments for the use of management, residential guests, and tenants.
- B. When Enhanced Digital Service is furnished to a hotel, motel, or similar establishments, the management is responsible for all charges for telephone messages, telegrams, cablegrams and radiograms sent-paid from or received-collect at telephones equipped with digital centrex service, whether sent or received by the management or by others.
- C. Highway construction, private property construction to one building and special conditions regulations are as set forth in Part V.
- D. The appropriate electric current and outlets necessary at the customer's premises, if required, are provided at the customer's expense.
- E. One directory listing without charge is furnished for each customer of digital centrex service. Additional directory listings may be provided as specified in Part III, Section 2 for business service.
- F. Intercept of calls to disconnected or vacant telephone numbers is provided by means of an announcement of a general nature for in-service systems and a temporary reference of incoming calls to a single working telephone number that is specified by the customer for completely disconnected systems.

ENHANCED DIGITAL SERVICE (CENTREX)

VII. MINIMUM SERVICE PERIODS

A. The minimum service period is three years at the same location for all Centrex Systems.

B. For purposes of clarification, a Centrex System will consist of 50 or more lines installed at one time as a single group.

C. During the minimum service period, Central Office common equipment and station line charges are not subject to Company-initiated change. However, such charges are under the jurisdiction of the Public Utilities Commission and subject to change upon order of the Commission.

D. Additional Main Stations, up to 10% of initial system may be added at any time during the minimum service period at the currently effective installation charge. Additions over 10% of initial system will constitute a new system and subsequently a new minimum service period.

E. Deletions of over 10% of initial system will incur termination charges on a per line basis.

G. With Written Permission of the Company, Centrex Service may be relocated at any time to a different premises served by the same Central Office at cost.

H. With Written Permission of the Company, the minimum service period may be assigned to another customer at the same location, at no charge.

VIII. APPLICATION AND DETERMINATION OF TERMINATION CHARGES

A. General

A termination charge is a charge made when service is discontinued or changes as specified in B. following, prior to the expiration of the minimum service period.

B. Application of Termination Charges

1. Discontinuance of service

When service subject to a minimum service period of more than one month is discontinued at an existing location before the expiration of the minimum service period, a termination charge is applicable for the unexpired portion of the minimum service period.

ENHANCED DIGITAL SERVICE (CENTREX)

VIII. APPLICATION OF TERMINATION CHARGES (Continued)

C. Method of Determining Termination Charges

First, determine the maximum termination liability. The maximum termination liability is the amount for service over the minimum service period less any payments. The termination charge is then determined by reducing the maximum termination liability by one third for each month of billing accrued to date. Any termination charges, however, shall not exceed the monthly charges that would apply for services discontinued, over a period equal to the unexpired portion of the minimum service period.

IX. TEMPORARY SUSPENSION OF SERVICE

- A. Centrex Service Main Station Lines are subject to the provisions of temporary suspension on service.

TOLL SERVICE

I. GENERAL

- A. For all calls originating in this Company and interchanged with the New England Telephone and Telegraph Company, rates and regulations of the New England Telephone and Telegraph Company will apply.

SERVICE CONNECTION CHARGES

I. GENERAL

A. Service Connection Charges apply to services ordered or connected into service and are in addition to all other applicable rates and charges for services and equipment furnished.

B. Residence Service

1. When one or more Main Telephone Lines are ordered or connected into service at the same time on the same premises of a customer, or when service is transferred from one customer to another, only one charge applies.

C. Business Service

1. Service Connection Charges apply as shown in Paragraph II. following, except as noted in C. 2. below.
2. Where service is transferred from one customer to another and services are in-place, the charge to connect all service involved is determined in accordance with C.1. preceding, except that, the aggregate charge to connect all service involved shall not exceed \$100.00 provided there are no changes in the type or location of the service.

D. Business and Residence Services:

If residence service is ordered or connected into service at the same time as business service on the same premises of a customer, the method of determining the charges for the residence service is as specified in B. above. The method for determining the charges for business service is as specified in C. 1. above.

II. CHARGES

Main Lines, Trunk Lines, or Centrex Lines, Semi-Public Telephone, Extension Lines, Tie Lines, and Private Lines each:

Business or Residence Service.....\$ 30.00

SERVICE CONNECTION CHARGES

III. LINK-UP NEW HAMPSHIRE PROGRAM

1. Link-up New Hampshire is a connection assistance plan that provides reduced Service Charges for low-income households for one residential network access line per household at the principal place of residence.
2. The applicant must participate in at least one of the following assistance programs:

Medicaid
Food Stamps
Supplemental Security Income (SSI)
Federal Public Housing Assistance
Low Income Home Energy Assistance

The applicant must, at the time of application, certify under penalty of perjury, receipt of benefits from at least one of the above assistance programs, and identify the program(s) from which the customer receives assistance.

3. Eligible customers must be receiving aid from at least one of the programs listed in III.,2., above.
4. The reduction in Service Charges provided by this program is applicable only to Element Charges for the initial installation of a residential network access line. The reduction is equal to 50% or one-half of such amount, not to exceed \$30.00.

Issued in compliance with NHPUC Order No. 22793
in Docket No. DE97-179 dated November 26, 1997.

Issued: December 12, 1997

Issued by: Nancy Hubert
Nancy Hubert

SERVICE CONNECTION CHARGES

IV. LIFELINE PROGRAM

1. Lifeline is an assistance program which provides, for qualifying low-income customers, a monthly credit toward one residential network access line per household at the customer's principal place of residence.
2. The applicant must participate in at least one of the following assistance programs:

Medicaid
Food Stamps
Supplemental Security Income (SSI)
Federal Public Housing Assistance
Low Income Home Energy Assistance

The applicant must, at the time of application, certify under penalty of perjury, receipt of benefits from at least one of the above assistance programs, identify the program(s) from which the customer receives assistance, and agree to notify the Company when the customer ceases to receive such assistance.

3. Eligible customers are those that meet the following criteria:
 - a. Must be receiving aid from at least one of the assistance programs listed in IV., 2., above.
 - b. Must be the billed party for the residential network access line charge to which the credit is to be applied.
4. The credit to the network access line charge provided by this program is applicable only to the monthly rate of one residential network access line at the customer's principal place of residence. The credit will equal \$1.75 or the tariffed rate for the network access line to which the credit will apply, whichever is less.
5. Eligible customers receiving the Lifeline credit will not be charged the End User Common Line Charge (EUCL) as per NECA Tariff FCC -No. 5, 4.6.7.(A).
6. The service of an eligible customer receiving the Lifeline credit may not be disconnected for non-payment of toll charges unless a waiver of this provision is granted by the Commission.
7. An eligible customer who elects toll blocking shall not be required to provide a service deposit in order to initiate the Lifeline credit.

Issued in compliance with NHPUC Order No. 22793
in Docket No. DE97-179 dated November 26, 1997.

December 12, 1997

Nancy Robert

PREMISES WORK CHARGE

I. GENERAL

The Premises Work Charge applies to moving or changing facilities as required for the provision of Private Line, Extension Line, or Tie Line services where the provision of such service requires work by Telephone Company personnel to be done at the customer's premises or between locations on the same premises.

This charge will also apply for work done at the customer's request:

- a. To locate the Network Interface Device at a point other than that considered normal by the Telephone Company and
- b. for the installation of a Network Interface Device not requested in conjunction with the installation or re-installation of a network access line.

II. CHARGES

For a move or change in private line, extension line or tie line services.....\$30.00

SERVICE CHANGE CHARGES

I. GENERAL

The Service Change Charge as specified herein applies to the moving, changing, or rearranging of telephone service or other telephone facilities and is categorized as (1) Service Order Charge, (2) Central Office Work Charge, (3) Maintenance of Service Charge.

A. SERVICE CHANGE CHARGES

1. Service Order Charge - applies to each request for work performed by the Telephone Company in connection with receiving, recording and processing of customer request for change of service, and are classified as Subsequent and Record Change.
 - a. Subsequent Order Charge - applies to each customer request for a move, change or addition to an existing service.
 - b. Record Change Charge - applies to each customer request that involves a change in the company's records only.
2. Central Office Work Charge - applies to each customer request for work performed in the Central Office, including the Main Distribution Frame, such as requests for a number change.
3. Maintenance of Service Charge - except as outlined in Part III, Section 10, Connection with Customer Premise Wiring, the customer shall be responsible for payment for visits by the Telephone Company to the premises of the customer, authorized user, or joint user where the service difficulty or trouble report is found not to be the fault of Telephone Company equipment or wiring.

II. SERVICE CHANGE RATES AND CHARGES

The following rates and charges are in addition to all other applicable rates and charges for service furnished:

Subsequent Order, per request.....5.00
Record Change Order, per request.....5.00
Central Office Work, per request, per line.....10.00
Maintenance of Service Visit, per visit.....30.00

Authorized by NHPUC Order No. 21,404
in DR 94-157 dtd November 1, 1994

MISCELLANEOUS SERVICES AND CHARGES COMBINED SERVICE

I. GENERAL

- A. Two or more main telephone services, when located within the same Central Office Area, may be combined on the same line in such a way that the ringing signal for each of the main telephones may be recognized and answered at any of the telephones on the line.
- B. Combination of main telephone services is provided only when warranted by special circumstances and when suitable facilities are and continue to be available. A special construction charge will be applied for such equipment as may be required at any time.

II. MONTHLY RATES

- A. For each main telephone on a combined line, the appropriate one-party line rate plus a monthly rate of \$1.00 will apply.

JOINT USER SERVICE

I. GENERAL

- A. Joint user service provides for use of the customer's service by individuals, firms or corporations not associated with the customer in business, and includes one listing in the alphabetical section of the directory.
- B. Joint user service is furnished only when the joint user is located in the same room or suite of rooms as the customer.
- C. Joint user service is not furnished in those cases where a customer is primarily engaged in furnishing service of a secretarial nature or is primarily in the business of renting office space to transient or permanent tenants and desires to furnish telephone service to his lessees.
- D. Applications for joint user service, and for additional service or equipment in connection therewith, must be executed by the customer who will be held responsible for payment of all charges incurred.
- E. Joint user service is provided only in connection with business 1-party line.
- F. Not more than two joint users are permitted in connection with each customer's service.

II. MONTHLY RATES

A. Each Joint User

UNLIMITED SERVICE.....33-1/3% of the base rate for
one 1-party line.

CONSTRUCTION CHARGES

I. GENERAL

- A. The regulations specified in II, III, IV and V, following apply for main telephone exchange and private branch exchange services and for private line, extension line and tie line services between points which use general distribution plant.
- B. The Telephone Company places either aerial or underground construction and determines in each case the normal type of construction to be used to furnish service. If another type of construction is required, such as submarine cable or radio, or if service is desired at remote locations, the provision in this section governing Special Conditions, the regulations in this Tariff pertaining to Hazardous or Inaccessible Locations, or other established Telephone Company practices and procedures apply.
- C. When a service specified in A. above is extended to another building on the same continuous property of a customer, or when a private line, extension line, or tie line service is furnished exclusively between points on the same premises, the construction is furnished in accordance with regulations specified in Section 3.
- D. If the furnishing of facilities and service involves a special assembly, a special installation, or disproportionately large construction, maintenance or replacement costs, or expenses on the part of the Telephone Company, charges for the construction are determined in accordance with the Special Conditions provisions of this Section.
- E. If within one year of the time when a special construction charge for highway or private property construction has been incurred, conditions change so that the whole or a part of the charge should be assumed either by a new customer or by the Telephone Company, an equitable refund will be made.
- F. Pole line costs, referenced in this tariff, are based on the current charges on file with the Public Utilities Commission.
- G. Highway construction furnished under the conditions specified in I and II is the property of the Telephone Company and will be maintained and replaced by the Company at its expense. The Telephone Company at its expense will furnish, own, and maintain the associated circuit construction.

CONSTRUCTION CHARGES

II. HIGHWAY CONSTRUCTION

- A. Where no general distribution plant exists, the Company will provide, without a special construction charge, 3/10 of a mile (route measurement) of normal type construction for each customer to be served. Construction in excess of this allowance for joint ownership will be provided at the full pole line cost. Where attachment to facilities of another wire-using company will be provided, the attachment charge incurred by the Company will be assumed by the customer(s). These charges will be prorated among all customers to be served by the proposed construction.
- B. Where general distribution plant exists, the Telephone Company will furnish all required construction of normal type on general distributing plant already occupied by lines of the Telephone Company unless other customers along such facilities are entitled to refund of highway special construction charges, incurred during the previous year. Where refunds are involved, such construction is treated as new construction in accordance with Paragraphs A. above and I E. preceding.
- C. The minimum service period is one year for service involving an extension of highway construction or the use of an extension of highway construction built during the preceding year. If service is being transferred, an unexpired minimum service period may be assumed by a second customer.
- D. When a customer is so located that it is necessary to use a private right-of-way to furnish service and the Company is unable to obtain the required right-of-way without cost, the customer is required to pay the entire costs involved in securing such right-of-way.

III. PRIVATE PROPERTY CONSTRUCTION

- A. GENERAL
 - 1. Aerial or underground telephone construction located on private property is considered private property construction, the cost of which will be assumed by the customer or prorated among all customers to be served by the proposed construction and occupying the same such private property, and is subject to the regulations in B. and C. following.
 - 2. That portion of construction on private property which within one year from the date of installation of telephone service, has been accepted as a municipally-owned and maintained road is furnished under the regulations applicable to Highway Construction as shown in II. preceding.

Authorized by NHPUC Order No. 19,929 in Case No. Dr 89-182 dated August 31, 1990.

Issued: November 22, 1989
Effective: 21 ...

Issued by: Leonard Mass
Title: General Manager

CONSTRUCTION CHARGES

III. PRIVATE PROPERTY CONSTRUCTION (Continued)

3. The principal location for residence service customers is considered to be the customer's dwelling.
4. The principal location for business service customers is considered to be the main office on the premises of the customer, except that where private branch exchange service is furnished, the principal location is considered to be the building in which the private branch exchange switching equipment is located.

B. POLE CONSTRUCTION

Poles on private property to service the customer(s) principal location are subject to the regulations below.

1. If a pole line suitable either for telephone occupancy or joint occupancy with another wire-using company is built by the Telephone Company, the Telephone Company furnishes the first pole for each customer without charge and the customer(s) assumes the cost of any additional pole line costs. Such construction shall be the property of the Telephone Company and shall be maintained and replaced by the Company at its expense. The Telephone Company at its expense will furnish, own and maintain the associated circuit construction.
2. If the Telephone Company is required to furnish telephone service through joint ownership in a pole line of another wire-using company, the pole line cost, beyond the first pole for each customer, will be charged to the customer or prorated among all customers to be served. Where attachment charges are incurred by the Company, these charges, beyond the first pole for each customer, will be assumed by the customer or prorated among all customers. The Telephone Company at its expense will furnish, own and maintain the associated circuit construction.
3. If a pole line suitable for telephone occupancy is built by the customer(s) requesting service the entire line cost of construction, future maintenance and replacement will be assumed by the customer(s). The pole line shall be constructed in a manner acceptable to the Telephone Company, and will be the property of the customer(s). The Telephone Company at its expense will furnish, own and maintain the associated circuit construction.

CONSTRUCTION CHARGES

B. POLE CONSTRUCTION (Continued)

4. The customer(s) shall assume the expense of maintenance and replacements made necessary by any act of the customer(s) or representatives of the customer(s) or by circumstances over which they have control.
5. The minimum service period is one year for service which involves pole line construction on private property.

C. UNDERGROUND CONSTRUCTION

Underground construction on private property to serve the customer(s) principal location is subject to the following regulations:

1. When the Company determines that the normal type of construction is underground:
 - a. For underground wire or cable construction of a type not requiring conduit, the Telephone Company furnishes without charge all trench work for a maximum route distance of 400 ft. on private property. Trench work in excess of the maximum allowance is furnished at the expense of the customer(s). Excess construction may be built either by the Telephone Company or by the customer(s) under Telephone Company supervision and in conformity with Company engineering specifications. The customer(s) assumes the cost of providing a suitable entrance into the building.
 - b. For underground conduit construction, the Telephone Company furnishes trench work in accordance with a. preceding. The customer(s) assumes the cost of conduit material to be placed by the Telephone Company at its expense. The customer(s) assumes the cost of providing a suitable entrance into the building.
2. When the company determines that the normal type of construction is aerial but underground construction is built at the request of the customer:
 - a. For underground wire or cable construction of a type not requiring conduit:
 - (1) First 200 feet route measurement - the customer assumes full cost of trench work.

CONSTRUCTION CHARGES

C. UNDERGROUND CONSTRUCTION (Continued)

(2) Beyond 200 feet route measurement - the customer assumes full cost of trench work, less a credit of one pole based on the current pole line cost.

(3) The customer assumes the cost of providing a suitable entrance into the building.

b. For underground conduit construction:

(1) First 200 feet route measurement - the customer assumes full cost of all trench work and conduit material.

(2) Beyond 200 feet route measurement - the customer assumes the full cost of all trench work and conduit material, less a credit of one pole based on the current pole line cost.

(3) The customer assumes the cost of providing a suitable entrance into the building.

c. The construction work in 2.a. and 2.b. preceding may be built either by the Telephone Company or by the customer(s) under Telephone Company supervision and in conformity with Company engineering specifications.

3. The minimum service period is one year for service provided in accordance with the preceding where the circuit distance is in excess of 200 feet route measurement and the Telephone Company has assumed all or part of, or has given the customer(s) credit against, the cost of underground construction in excess of 200 feet.

IV. MAINTENANCE AND REPLACEMENT OF CIRCUIT AND CONDUIT CONSTRUCTION

A. Circuit construction furnished under III, C. preceding is furnished, owned and maintained by the Telephone Company. Any necessary trench or conduit work in connection with maintenance and replacement is done at Telephone Company expense.

B. If the rendering of access to the conduits, provided under III, C. preceding, is unusually expensive, the customer(s) is required to bear the unusual expense incurred in opening and closing the trench in connection with maintenance and replacement or to provide service over a new route.

CONSTRUCTION CHARGES

V. SPECIAL CONDITIONS

- A. If customer(s) within the exchange area desires or requires a form of highway or private property construction that is of higher cost than that which normally would be placed, or if because of the obviously temporary nature of the service the construction cost is disproportionately large in comparison with the estimated revenue, special construction charges apply to cover the excess costs.
- B. If a special installation involving special construction is made on behalf of the customer(s), or if the cost involved is disproportionately large in comparison with the estimated revenue, charges based on costs apply, in addition to Service Charges specified in Section 3. If there is considerable cost involved for design and installation, service is furnished subject to a minimum revenue guarantee for at least twelve months service. If a special installation request is cancelled, a processing fee may apply for the expense incurred in engineering the service arrangement.
- C. For a change in construction not provided for in this schedule, charges based on cost apply.
- D. If conditions change so that the whole or a part of a special construction charge previously paid by a customer(s), as provided in Paragraphs B. and C. preceding, is assumed either by a new customer(s) or by the Telephone Company, an equitable refund will be made.
- E. If a customer(s) within the exchange area requests a form of private property construction that requires the installation of associated circuit construction of excess capacity and/or requiring extraordinary distance across private property, in order to service a customer's location and additionally, to service future contiguous property owned by the customer(s), the Company shall require the customer(s) to advance the cost for such construction and shall enter into an agreement to reimburse the customer(s) advancing such costs a pro-rata share of the cost based on a formula of the percentage of new customer(s) connections within the property during a period not to exceed 2 years from the date of the connection of the first new customer to service. In the event, service is provided to multiple locations, parcels of land or subdivisions along the circuit construction, the reimbursement period shall commence at the time the first new customer is connected to service and shall terminate 2 years thereafter.

I. BLOCKING OPTION

- A. Blocking seven-digit dialing prevents intraLATA toll calls from being made by dialing only 7 digits. Blocking requires a caller to dial 1 + ten digits in order to place all intraLATA calls.
- B. Free installation or removal of 7 digit blocking is provided for the period of time between the effective date of this tariff and January 10, 1995, and for the period of time within 60 days of the installation of a network access line.
- C. The non-recurring per line charge that will apply after January 10, 1995 is \$5.00.

Issued: March 23, 1994

Effective: March 15, 1994

Issued by:

Title: V.P. Operations

Filed in Compliance with NHPUC Order No. 21,129,
dated February 15, 1994 - Case No. DR 93-003

SWITCHED ACCESS FOR USE WITH FTS 2000 FOR THE FEDERAL
GOVERNMENT AND CUSTOM NETWORK SERVICES

I. General

- A. Bretton Woods Telephone Company concurs with N.H.P.U.C. No. 78, a tariff filed by New England Telephone and Telegraph Company. This tariff contains regulations, rates and charges applicable to the provision of service for the completion of intralata communications over Interexchange Carrier provided FTS 2000 for the Federal Government and Custom Network Services.

There are two exceptions to our concurrence. First, any reference in NHPUC - No. 78 to NET F.C.C. No. 40 should be replaced by a reference to NECA F.C.C. No. 5. Secondly, Section 6, Operating Territory, would be limited to the territory of Bretton Woods Telephone Company, as referenced elsewhere in this tariff.

CUSTOM CALLING SERVICES

I. GENERAL

- A. These services are offered, subject to availability of facilities, as a supplement to residential and business one-party main telephone exchange service.
- B. No assurance can be given that transmission will be fully satisfactory during Three-way Calling and Call Forwarded calls.
- C. All toll charges incurred through the use of Custom Calling Features will be billed to the Custom Calling Services customer.

II. CUSTOM CALLING FEATURES

- A. Call Waiting W/Cancel Call Waiting - Call Waiting signals the customer that another incoming call is on their line. A signal tone is heard in the handset, indicating another call. Cancel Call Waiting is a line option that allows subscribers to prevent, on a per-call basis, any incoming call signal from Call Waiting on their line. Incoming calls receive a busy signal.
- B. Call Forwarding
 - 1. Variable Call Forward - allows subscribers to automatically transfer all incoming calls to another telephone number by dialing a program code and the telephone number of the line to which the calls are to be forwarded.
 - 2. Variable Call Forward W/Call Forward, Remote Access - allows subscribers to automatically transfer all incoming calls to another telephone number by dialing a program code and the telephone number of the line to which the calls are to be forwarded; and also allows subscribers to activate or deactivate the Call Forward option on their telephone from a local or toll remote station by dialing a dedicated base telephone number, their own seven-digit telephone number, followed by a Personal Identification Number (PIN) and the activation/deactivation code.

CUSTOM CALLING SERVICES (Cont'd)

II. CUSTOM CALLING FEATURES (Continued)

B. Call Forwarding (Continued)

3. Call Forward, Busy - automatically transfers incoming calls destined to a busy subscriber line to an alternate subscriber line. The telephone number of the line to which the calls are to be forwarded is programmed by the Telephone Company at the customer's request and can only be changed by a service order.
 4. Call Forward, No Answer - automatically transfers a terminating call to an idle subscriber line to another predesignated line, if the call is not answered within a preselected number of rings. The telephone number of the line to which the calls are to be forwarded is programmed by the Telephone Company at the customer's request and can only be changed by a service order.
 5. Remote Call Forward - automatically forwards all incoming calls to another telephone number. The telephone number of the line to which the calls are to be forwarded is programmed by the Telephone Company at the customer's request, and can only be changed by a service order.
- C. Three-Way Conference - allows subscribers to form a three-way conference call with two other parties; should one party go off-hook, the call will be discontinued. This feature can be used on both local and long distance, incoming and outgoing calls.
- D. User Transfer/Conference Calling - allows subscribers to transfer a call to another telephone number and drop out of call, leaving the other parties connected. A conference type call can be established with the two other parties by remaining on the line. This feature can be used on both local and long distance, incoming and outgoing calls.
- E. Speed Calling - allows subscribers to program a maximum of 8 pre-designated telephone numbers that can be called by dialing a one digit code or a maximum of 30 numbers using a two digit code. Local and long distance numbers can be pre-designated in either code group.

CUSTOM CALLING SERVICES (Cont'd)

II. CUSTOM CALLING FEATURES (Cont'd)

F. Restriction

1. Toll Denial

- a. Direct Dial Screening - provides blocking of all Long Distance direct dialed calls. Local calls and calls to 800 numbers are permitted and calls may be placed on a calling card, collect or charged to a third number basis. However, Toll or Directory Assistance calls may not be placed.
- b. Operator Screening - alerts the operator that operator-handled toll calls and operator-handled Directory Assistance calls may not be billed to the originating number. Calls may be placed on a calling card, collect or charged to a third number basis only.
- c. Terminating Number Screening - alerts operators that collect and third number calls cannot be billed to that particular number.

- 2. Blocking - "900" blocking is provided initially free of charge. There is no charge for the first request to unblock. Subsequent requests for both blocking and unblocking will be at "Operator Screening -Restriction" rates as stated in Part VII, Section 2, Page 5.

- G. Direct Access Service (Hot Line) - provides for a customer line to be programmed for immediate connection to another telephone without the need for dialing. Any telephone number can be programmed as the Direct Access destination (local or long distance). The telephone number of the line to which the calls are to be forwarded is programmed by the Telephone Company at the customer's request and can only be changed by a service order.

CUSTOM CALLING SERVICES (Cont'd)

II. CUSTOM CALLING FEATURES (Cont'd)

- H. Bi-line Service (Teen Service) - allows two telephone numbers to be assigned to a single-party line. Each telephone number is assigned a unique ringing pattern so the called party can determine the nature of the call.
- I. Warm Line - automatically dials a predesignated number when telephone stays off-hook longer than 30 seconds. The telephone number of the line to which the calls are to be forwarded is programmed by the Telephone Company at the customer's request, and can only be changed by a service order. This feature does not interfere with normal telephone use.

III. RATES AND CHARGES - CUSTOM CALLING SERVICES

The following rates and charges apply to each line equipped and are in addition to all other applicable rates and charges for service furnished:

Custom Calling Service =====	One-Time Charge =====	Monthly Rate =====
Call Waiting/Cancel Call Waiting	5.00	1.00
Call Forward:		
Variable	5.00	.50
Variable W/Call Forward-Remote Access		
	5.00	.75
Busy	5.00	.50
No Answer	5.00	.50
Remote Call Forward	5.00	17.50
Three-Way Conference	5.00	1.50
User Transfer/Conference Calling	5.00	2.00
Speed Calling, 8 Number List	5.00	1.50
30 Number List	5.00	2.50
Restriction - Direct Dialed Screening		
	5.00	1.00
Restriction - Operator Screening		
	5.00	1.00
Restriction - Terminating Number Screening		
	5.00	1.00
Direct Access Service (Hot Line)		
	5.00	1.00
Teen Service (Bi-Line)	5.00	2.00
Warm Line	5.00	1.00

CALL MANAGEMENT SERVICES

I. GENERAL

- A. Call Management Services consist of features which utilize the network's ability to forward the calling party's telephone number between the originating and terminating central offices.
- B. Call Management Services are available with all one-party residential and business main telephone exchange service (except PBX trunks, foreign exchange and foreign central office services) Centrex services and Universal Emergency Number Service - "911" in suitably equipped serving central offices where facilities exist. In addition, both the subscriber to the service and the other party involved in the call must either be served from the same central office or served from different central offices which are linked by facilities that can send the parties' telephone number between these central offices.
- C. All toll charges incurred through the use of Call Management Services will be billed to the Call Management Services customer.

II. Call Management Features

- A. Automatic Call Back - Automatically monitors and redials the telephone number of the most recent outgoing call. If the redialed telephone number is idle, the call completes immediately. If the redialed telephone number is busy, the called line is monitored for a maximum of 30 minutes. When the called line becomes idle, a distinctive ringing signal alerts the calling customer that the number is available and the call can be completed.

The following types of calls cannot be automatically redialed

- Calls to 800 Service numbers
- Calls to 900 Service numbers
- Calls preceded by an interexchange carrier access code
- Calls made on an International Direct Distance Dialed basis
- Calls to Directory Assistance Service
- Calls to Universal Emergency Number Service (911)

- B. Sensitive Call Back - same as Automatic Call Back; recurring charge rated on usage basis.

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CALL MANAGEMENT SERVICES (Cont'd)

II. Call Management Features (Cont'd)

- C. Caller ID - provides the originating telephone number, the date, and the time of an incoming call in the period between the first and second telephone ring. This information is displayed on a customer-provided compatible display device attached to the customer's telephone line.
- D. Sensitive Caller ID - allows subscribers to activate and deactivate Caller ID via a special code.
- E. Per-call Blocking - allows subscribers to control the disclosure of their directory number on a call by call basis. When activated, the option precludes the originating customer's telephone number from being displayed on the terminating customer's Caller ID display device. Per-call blocking does not affect the operation of the other Call Management Service features. Activation is accomplished by the calling party dialing the per-call blocking activation code prior to initiating a call. When technically feasible, per-call blocking is available, without charge, in suitably equipped central offices to all one-party residential and business main telephone exchange service. Per-call blocking is not available with Hotel/Motel, Public and Semipublic telephone service, PBX trunks, toll access trunk lines and Public Access Line (PAL) service.
- F. Line Blocking - allows subscribers to automatically block the disclosure of their directory number on all originating calls. The option precludes the originating customer's telephone number from being displayed on the terminating customer's Caller ID display device. Line blocking does not affect the operation of the other Call Management features. Line Blocking is available free of charge to Non-Published and Non-Directory listed customers and to Domestic Violence Agencies, their staff, volunteers and safe houses. In addition, when technically feasible, Line Blocking is available at no charge to all customers in the Call Management Services area for the period from 30 days prior to introduction, to 60 days following the introduction of Call Management Services in that area. Customers requesting Line Blocking after that period will incur a service order charge unless they send a letter to the Company requesting Line Blocking for concerns related to health or safety. Line Blocking is not available with Hotel/Motel, Public and Semipublic telephone service, PBX trunks, toll access trunk lines and Public Access Line (PAL) service. Line Blocking can only be removed upon written request of the customer.

CALL MANAGEMENT SERVICES (Cont'd)

II. Call Management Features (Cont'd)

- G. Call Trace - Allows subscribers to trace the most recent incoming call by dialing a code immediately after terminating the call, provided that the call was completed over suitably equipped facility and the customer has not received another since the call to be traced has terminated. The results are automatically reported to the Annoyance Call Bureau where call details can be obtained by the appropriate law enforcement agency when a customer files a complaint.

Call Trace service is offered on a subscription basis only. After subscribing to Call Trace, instead of a monthly charge, the customer is billed on a per activation basis, which applies only when the attempt to trace and record the calling telephone number is successful. The results of a successful trace will only be provided to an appropriate law enforcement agency.

- H. Selective Call Forwarding - allows subscribers to program calls from specific telephone numbers to be forwarded. An unlimited number of updates may be made.
- I. Sensitive Selective Call Forwarding - same as Selective Call Forwarding; recurring charge rated on usage basis (per update).
- J. Selective Call Rejection - allows subscribers to program rejection of calls from specific telephone numbers. An unlimited number of updates may be made.
- K. Sensitive Selective Call Rejection - same as Selective Call Rejection; recurring charge rated on usage basis (per update).
- L. Selective Call Acceptance - allows subscribers to program acceptance of calls from specific telephone numbers. All other calls are denied. An unlimited number of updates may be made.
- M. Sensitive Selective Call Acceptance - same as Selective Call Acceptance; recurring charge rated on usage basis (per update).

CALL MANAGEMENT SERVICES (Cont'd)

II. Call Management Features (Cont'd)

- N. Distinctive Ringing/Call Waiting - allows subscriber to define a list of calling telephone numbers that provide the subscriber with special incoming call distinctive ringing pattern or a distinctive Call Waiting tone, if applicable. An unlimited number of updates may be made.
- O. Sensitive Distinctive Ringing/Call Waiting - same as Distinctive Ringing/Call Waiting; recurring charge rated on usage basis (per update).
- P. A service order is required for change of service from a sensitive feature to a non-sensitive feature. A charge, at the Subsequent Order rate, as stated in Part V, Section 2, Page 2, II., will apply.
- Q. Satisfactory provision of Call Management Services requires technically compatible customer-provided premise equipment.
- R. The Telephone Company shall not be liable for failure of Call Management Services, for whatever reason, except when due to gross negligence or willful misconduct of the Telephone Company.

CALL MANAGEMENT SERVICES (Cont'd)

II. Call Management Features (Cont'd)

- S. Automatic Recall - allows subscribers, via an activation code to recall the number of the last incoming call to his telephone. If called line is busy, processing of the call is delayed until both the called and calling parties are idle. Distinctive ringing to the calling line alerts the subscriber that the requested call is ready, and when subscriber goes off-hook the call is processed with a normal ring to the called line. Request to redial remains activated until call is completed or for a maximum of 30 minutes. This feature is automatically disabled when calling party has blocked his number from recall.
- T. Sensitive Automatic Recall - same as Automatic Recall; recurring charge rated on usage basis.

CALL MANAGEMENT SERVICES (Cont'd)

III. RATES AND CHARGES

Call Management Services =====	One-Time Charge =====	Monthly Rate =====
Automatic Call Back.....	5.00.....	1.50
Sensitive Automatic Call Back.....	5.00	
Per use charge.....	35	
Caller ID.....	5.00.....	1.00
Sensitive Caller ID.....	5.00	
Per use charge.....	05	
Line Blocking.....	5.00.....	None
Call Trace.....	5.00	
Per use charge...	3.50	
Selective Call Forwarding.....	5.00	
6 Number List.....	1.00	
12 Number List.....	2.00	
Sensitive Selective Call Forwarding.....	5.00	
6 Number List, Per use charge.....	35	
12 Number List, Per use charge.....	50	
Selective Call Rejection.....	5.00	
6 Number List.....	1.00	
12 Number List.....	2.00	
Sensitive Selective Call Rejection.....	5.00	
6 Number List, Per use charge.....	35	
12 Number List, Per use charge.....	50	
Selective Call Acceptance.....	5.00	
6 Number List.....	1.00	
12 Number List.....	2.00	
Sensitive Selective Call Acceptance.....	5.00	
6 Number List, Per use charge.....	35	
12 Number List, Per use charge.....	50	
Distinctive Ringing/Call Waiting.....	5.00	
6 Number List.....	1.00	
12 Number List.....	2.00	
Sensitive Distinctive Ringing/Call Waiting	5.00	
6 Number List, Per use charge.....	35	
12 Number List, Per use charge.....	50	

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CALL MANAGEMENT SERVICES (Cont'd)

III. RATES AND CHARGES (Cont'd)

Call Management Services =====	One-Time Charge =====	Monthly Rate =====
Automatic Recall.....	5.00.....	1.00
Sensitive Automatic Recall.....	5.00	
	Per use charge.....	35

VOICE MAIL SERVICE

I. GENERAL

- A. Voice Mail Service is offered as a supplement to residential and business one-party main telephone exchange service.
- B. All toll charges incurred through the use of Voice Mail Service will be billed to the Voice Mail Service customer.

II. VOICE MAIL

- A. Basic Voice Mail - accommodates the customer with a switch-activated message-taking service including a message waiting indicator.
- B. Basic Plus Voice Mail - accommodates the customer with a switch-activated message-taking service and indicates "message waiting"; allows caller to reach an attendant by pressing "0"; out-dials to deliver a message to both users, non-users and pager numbers at a specified telephone number at a specified time.
- C. Enhanced Voice Mail - accommodates the customer with a switch-activated message-taking service and indicates "message waiting"; allows caller to reach an attendant by pressing "0"; out-dials to deliver a message to both users, non-users and pager numbers at a specified telephone number at a specified time; allows remote message retrieval and announces to caller that the line presently busy.
- D. Bi-Line (Teen Service) Voice Mail - forwards the secondary directory number to Voice Mail for separate announcement and message. Basic, Basic Plus and Enhanced Bi-Line Voice Mail is available as described above.

VOICE MAIL SERVICE

II. VOICE MAIL (Cont'd)

D. Voice Mail Features

1. Auto-Attendant - serves the calling party who knows the name or extension of the called party by routing them to that party automatically.
2. Customized Auto-Attendant - provides custom voice prompt-based questions which guide the calling party step by step, via a menu, to the correct individual or function. Menus offer nine choices to the caller.
3. Voice Forms - allows a caller to fill out an application or reservation over the telephone by responding to a series of verbal prompts.
4. Mailbox Messaging - provided to all Bretton Woods Telephone customers on a non-subscription basis, Mailbox Messaging affords the customer the capability of sending messages via their mailbox. Such messages can be up to two minutes in length and are stored by means of an automated system. The system will indicate message-waiting to the called party. Originating customer is charged, per message, for messages sent.

VOICE MAIL SERVICE

III. RATES AND CHARGES

The following rates and charges apply to each line equipped and are in addition to all other applicable rates and charges for service furnished:

Voice Mail Services =====	One-Time Charge =====	Monthly Rate =====
Basic Voice Mail	None.....	3.00
Basic Plus Voice Mail	6.00.....	3.50
Enhanced Voice Mail	7.00.....	4.00
Basic Bi-Line Voice Mail	5.00.....	3.00
Basic Plus Bi-Line Voice Mail	6.00.....	3.50
Enhanced Bi-Line Voice Mail	7.00.....	4.00
Auto-Attendant.....	5.00.....	1.50
Customized Auto-Attendant		
One Menu	5.00.....	2.00
Two Menus	6.00.....	3.00
Three Menus	7.00.....	4.00
Voice Forms.....	5.00.....	4.00
Mailbox Messaging	per local message.....	10
	per long distance message.....	1.00
	(within North American Dialing Plan)	

NOTE: VOICE MAIL SERVICE IS AVAILABLE FOR A PERIOD OF
1 WEEK OR LESS AT 50% OF THE LISTED MONTHLY RATE

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